Four Decades of Service in the Pharmaceutical Industry



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Introducing PRS

Pharmaceutical Returns Service (PRS) is a trusted partner for a diverse clientele nationwide, including pharmacies, hospitals, manufacturers, and healthcare professionals. With our 40 years of industry experience, we simplify complex pharmaceutical returns and destruction processes, ensuring ease for our customers.



We specialize in maximizing the value of returned pharmaceutical products while maintaining strict compliance with evolving DEA & EPA regulations.

Benefiting from our considerable experience in the reverse distribution industry, alongside 40 years of software enhancements, we offer precise regulatory guidance and reporting. This ensures your complete compliance with State and Federal regulations from DEA, DOT, OSHA, DNR, NIOSH, and EPA.

As a DEA preferred reverse distributor, we maintain a longstanding relationship with the DEA, advocating for our customers.

PRS Solutions

Effortlessly navigate compliance while optimizing Rx credit retrieval with Pharmaceutical Returns Service. Leveraging four decades of industry experience and computer technology, we have streamlined compliance processes and maximized outdated Rx credit retrieval.

Pharma Waste:

PRS's Pharma Waste program manages the disposal of Schedule II-V pharmaceuticals, along with the proper handling and disposal of hazardous and non-hazardous regulated pharma waste, serving clients nationwide.

Pharma Returns:

Our wealth of IT experience has enabled us to automate the procedures involved in return credit management, ensuring a seamless, cost-effective, and efficient process for our client's manufacturer credit management.

Compliance Solutions:

With National DEA and EPA licensing, plus VAWD accreditation, we are fully certified to execute nationwide destructions of scheduled, hazardous, non-hazardous, and regulated pharmaceutical waste. We help you stay in complete compliance with all regulatory agencies.

Credit Management:

Distinguishing ourselves from competitors, we avoid batch processing your outdated returns to prevent blending and credit averaging with other clients' returns. Our individual job handling approach guarantees credit accuracy and maximizes return values.

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When using PRS for your Pharma Waste, we assume the liability of your waste upon receipt.



Proper disposal of unused medications through our drug take-back programs can help reduce the environmental impact.



Credit Management boosts your credit value with direct credit issuing and expedited turnaround.

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Our dedicated team focuses solely on your return job, resulting in higher returns compared to generic batch processing methods used by competitors.

Pharmacy Services

Our program offers flexible on-site or off-site processing options, tailored to your needs and budget. We provide comprehensive reporting, detailed credit reconciliation, and complete regulatory compliance. Our services prioritize personalized attention, ensuring your needs are met effectively. Additionally, we guarantee thorough and regular follow-ups and regulatory accountability throughout the process.

Facility Assesment

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PRS offers personalized service plans, tailored to fit each pharmacy's unique needs. From assessment to compliance analysis and continuous communication, you can rely on our assistance at every turn.

Ship-To-Service

Experience convenience with our simple ship-to-service. Ship your outdated returns to our facility on your terms, whenever needed. PRS covers the shipping expense and provides shipping supplies.

On-Site Service

Skilled, bonded field technicians ensure a smooth process from start to finish. From removing outdated from shelves to conducting comprehensive scheduled drug inventories.

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Compliance Assistance

Rest assured during DEA audits with PRS as your trusted partner. Our record-keeping guarantees compliance with DEA and EPA regulations, providing invaluable support during audits.



Outdated Rx Expense? Let us help!

Our mission is to prevent losses on outdated inventory and alleviate compliance concerns. By turning potential losses into valuable returns, we ensure your facility receives the best credit for lost inventory, enhancing your pharmacy's bottom line.

PRS Advantages

Pharmaceutical Returns Service is VAWD accredited. We excel in secure destruction and credit management of scheduled and non-scheduled pharmaceuticals, expedited order turn-around, on or off-site processing programs, and comprehensive reporting. Our returns program is tailored to meet your unique requirements, prioritizing your specific needs.

Regulatory Compliance

Ensure seamless returns and regulatory compliance with PRS. We manage documentation, conduct inspections, and uphold quality standards, ensuring DEA and EPA regulatory compliance.

Credit Reconcilliation

Streamline returns and credit reconciliation with PRS. Our comprehensive proprietary software analyzes product eligibility, ensuring precise information for credit authorization. We do not utilize batch return processing which allows us to exactly determine your credits and deposit credits straight into your wholesaler account.

Comprehenisve Reporting

PRS provides comprehensive reporting such as certificates of destruction, short dated, returnable, non-returnable, and hazardous reports. We also have the ability to generate or create unique reports as requested.

On or Off-Site Processing

PRS has return and destruction specialists that are assigned to your account to help your facility obtain the highest amount of credit available while maintaining full regulatory compliance.

Record Management

Count on PRS for EPA and DEA destruction record management. We maintain thorough documentation, ensuring compliance with regulations, and assist with audit preparation.

F. A. Q.

Do you have a question? Dive into our FAQ section tailored specifically for pharmaceutical reverse distribution. From compliance questions to budget concerns, we have you covered. Explore answers to your most pressing questions and discover how our expertise can streamline your operations.

In an industry marked by constant regulatory changes, navigating reverse distribution regulations can feel like a daunting task. That is where PRS steps in.

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Is your pricing structure fleixble? Yes, we ensure that our pricing structure can fit your budget.

- Can you manage hazardous waste? Yes, PRS can help manage and oversee your hazardous waste.
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Does your facility provide shipping?

Yes, all the way from prepaid shipping labels, shipping supplies, to scheduling freight pickups for larger shipments.

- Does your company provide "CODS"? Yes, we provide certificates of destruction for all products destroyed. We also provide comprehensive reporting on all destructions.
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Do you have a web-based return entry system?

Yes, we have a web-based customer portal for job entry, tracking, and job history.



Partnering with PRS

Direct your focus towards your pharmacy's operation and growth; we have the regulations covered! Whether you are aiming to optimize efficiency, ensure compliance, or explore tailored solutions, Pharmaceutical Returns Service is here to assist you.

Interested in exploring our services?

Let's connect! We would appreciate the opportunity to answer any questions you may have about our company or services.

To get started with a facility assessment or consultation, simply follow the steps below to start the process!





Explore our website and register with Pharmaceutical Returns Service; or alternatively, reach out to us via email at custserv@pharmreturns.net or by phone at 800-215-5878 to discuss the services you require or are interested in!



A PRS representative will thoroughly assess your business requirements to customize our services, ensuring a tailored quote for the requested services.



Pharmaceutical Returns Service will set up your account profile, send the necessary supplies for your returns via mail, and guide you through your initial return process!

Thank you for taking the time to learn about Pharmaceutical Returns Service. Let us know how we can be of service to you!











Contact Us







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